



Aegon International

15th – 22nd June 2013
Devonshire Park, Eastbourne



A GUIDE TO BUYING YOUR TICKETS 2013





Dear Tennis Fan,

The Lawn Tennis Association and our lead partner, Aegon, would like to offer a warm welcome to all the players and spectators in advance of the 2013 Aegon International.

Building on the success of last year's event, where we enjoyed the biggest attendance ever, this simple guide is designed to assist you in purchasing your tickets and offers some information which will allow you to plan your day out at Devonshire Park, Eastbourne. Please read this guide carefully before contacting The Ticket Factory who is once again our official box office; you can either book online and choose your seats or speak to one of their sales advisors.

The Aegon International team look forward to welcoming all our friends back to Eastbourne and we would like to thank our fans for making this such a memorable event. See you in June!

Yours Sincerely

Gavin Fletcher
Tournament Director
Aegon International

Front cover photography features players from the Aegon International 2012

Please note the following information:

- With the success of the Family Day in 2012, entry will once again be free to all spectators on Saturday 15th June [while tickets last]. The Ground Pass will give access to the grounds plus seating, on an unreserved basis, to both Centre and Court 1
- With legends matches scheduled for the Centre Court on Sunday 16th June a fixed ticket price of £18 for adults and £5 for juniors will apply to Centre Court seats which will also give access to Court 1 [on an unreserved basis] and the grounds
- Monday 17th – Friday 21st June, tennis is scheduled on Centre Court, Court 1 and outside courts. Tickets purchased for Centre and/or Court 1 will also give access to the grounds
- Saturday 22nd June is Finals Day with a slightly later start time of 12.45pm, commencing with the women's singles final
- International matches between the top 18U Boys and Girls from Great Britain and the USA will contest challenge matches on the outside courts on Thursday 20th and Friday 21st June
- Details on booking tickets will be outlined on the following pages; customers should note that the seating configuration of the South Stand on Centre Court has changed for 2013. Weekly customers who usually book South Stand seats will be contacted by The Ticket Factory who will arrange alternate seats if they have been affected by this change
- Weekly ticket holders will be offered a priority period to re-book their 2012 seats [see note concerning South Stand] at 2013 published prices
- Please keep a regular eye on the event website for all up to date information on players and attractions

2013 Ticketing Information

Centre Court:

Enjoy Centre Court tennis with a reserved seat and watch the top names in action. Your ticket allows you to wander the grounds freely and see world-class action on the outside courts.

- On Saturday 15th all Ground Passes will give access to Centre Court seats on a first come basis and while stocks last. Please collect your ticket on the day from either the box office or marshals at gates 2, 5 or 7
- Sunday 16th – Saturday 22nd Centre Court access is via a valid ticket. Centre Court tickets also give access to Court 1 East Stand seats on an unreserved basis

Court 1:

Choose Court 1 tickets and watch great action from your reserved seat. Your ticket also leaves you free to view the action on the outside courts as well as enjoying the relaxed atmosphere within the grounds.

- Access to Court 1 during Monday 17th – Friday 21st will be via a valid ticket with prices held at 2012 prices

- Tickets are available for both the North and West stands.

Ground Pass:

Choose a Ground Pass and your ticket will gain you access to Devonshire Park where you will get close to the action on the outside courts.

- Gives access to the outside courts, with matches from Saturday 15th - Friday 21st June
- Tickets for Saturday 15th will be free of charge while stocks last and are available on the day from the box office, gates 2, 5 and 7
- Ground Passes can be upgraded on the day for either Centre or Court 1 reserved seats by customers paying the difference, please contact the on-site box office for details
- Ground Passes will give access to Centre Court seats on Saturday 15th June on a first come unreserved basis

Weekly Tickets:

These tickets offer customers a specific seat on Centre Court from Sunday 16th – Saturday 22nd June [subject to conditions], plus a Ground Pass on Saturday 15th June which gives access to the Centre Court on an unreserved basis.

- Tickets are initially offered to previous years customers during a priority purchase period, within this period customers can book the same seats as in 2012. Please see notes regarding Centre Court South Stand, which has undergone some changes in design and seat layout
- Customers will be contacted by The Ticket Factory in advance and given details of the 2013 booking method
- Weekly tickets must be booked by phone on the dedicated number - 0844 581 1540, weekly tickets cannot be booked online
- Weekly tickets can be purchased after the priority purchase period, but unfortunately the same seats for the week cannot be guaranteed

Buying your tickets

Pre event:

Tickets can be purchased in advance of the tournament from the Devonshire Park box office from 9am-6pm on Saturday 9th February. A queuing system will operate and a team of The Ticket Factory sales advisors will be on hand to assist you with your booking.

Address:

International Tennis Centre, Devonshire Park,
College Rd, Eastbourne, BN21 4JJ

**Satnav: BN21 4JJ located off the B2103,
King Edward Parade.**

Online:

Pick your preferred seats and purchase online from:

www.aegoninternational.co.uk
www.theticketfactory.com

Weekly tickets cannot be booked online and should be booked by phone on 0844 581 1540.

During Event:

Friday 14th June: 11am – 5pm

Saturday 15th – Saturday 22nd June:

10am – end of play

Located in the Towner Building next to the Congress Theatre

General Information:

We respectfully remind customers that all tickets:

- are offered on a first come basis [other than 2012 weekly customers] are non-refundable
- are non-transferable and their resale for profit or gain [except by The Ticket Factory or our authorised sub-agents] may cause the tickets to be cancelled without refund
- are to watch such matches that may be played on the given day and or court

Ticket distribution:

The event organisers are pleased to offer our customers the option to receive their tickets as an E-Ticket/Print at Home ticket. This option,

similar to airline E-Tickets, will provide a quicker delivery service for your tickets as well as a reduction in the Transaction Charge [TC] from £3.50 to £1.50.

Conventional tickets, if requested will incur the normal TC of £3.50.

We encourage all our customers to take advantage of this E-Ticket service.

The Ticket Factory contact numbers:

Box office – 0844 581 3015

[Open 24hrs 7 days a week]

Group bookings – 0800 358 0058

[Open Mon-Fri, 8am-6pm]

Disabled access bookings – 0844 581 0700

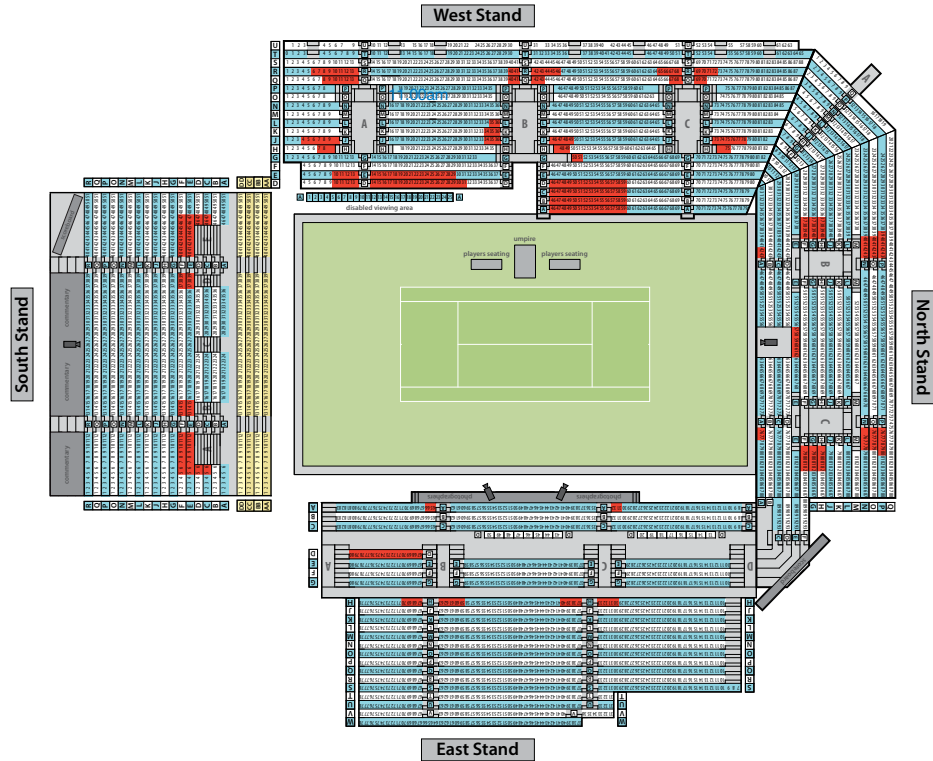
[Open Mon-Fri, 8am-6pm]

Customer Service – 0844 581 0777

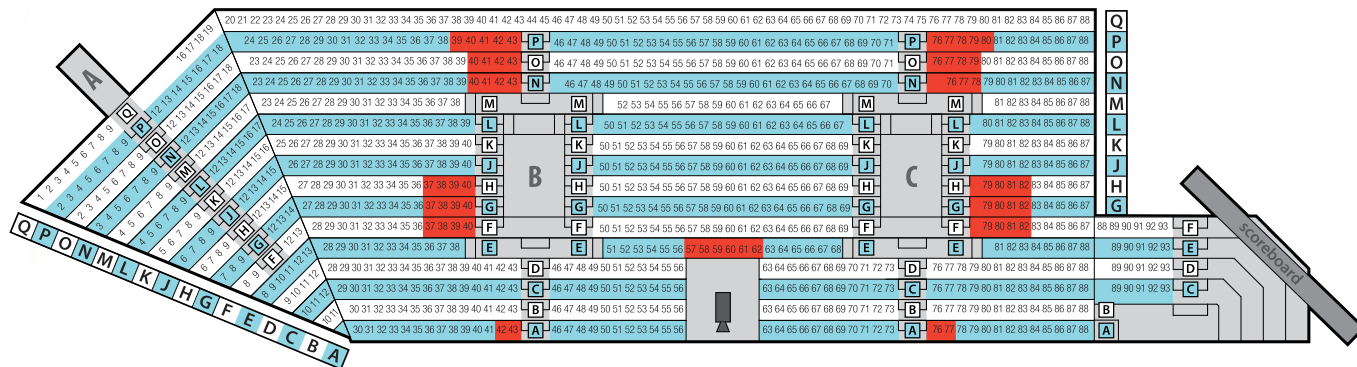
[Open 9am-9pm, 7 days a week]

Calls to 0844 numbers from BT landlines are charged at five pence per minute, calls from other landlines may vary and calls from mobile phones are considerably more.

Centre Court: General Plan



North Stand



■ Restricted view seating

North Stand Features:

- Open stand looking down the court
- TV camera located as shown on plan
- Nearest entrance and exit off Blackwater Rd via gate 5
- Faces scoreboard in the south-west corner

South Stand

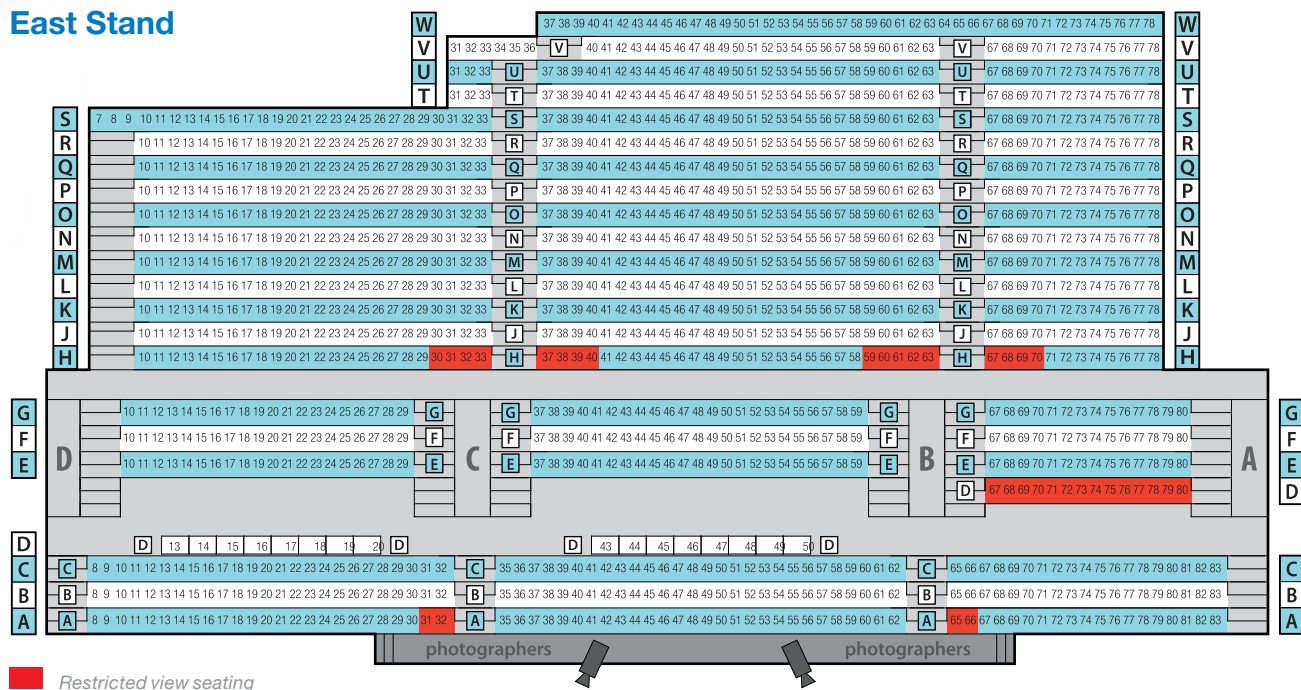
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- Restricted view seating
- Reserved seating

South Stand Features:

- Open stand looking down the court
- TV camera located at rear of South Stand
- Nearest entrance, main entrance off College Road, gate 2
- Faces scoreboard in the north-east corner
- Close to Courts 2-12
- Close to public catering

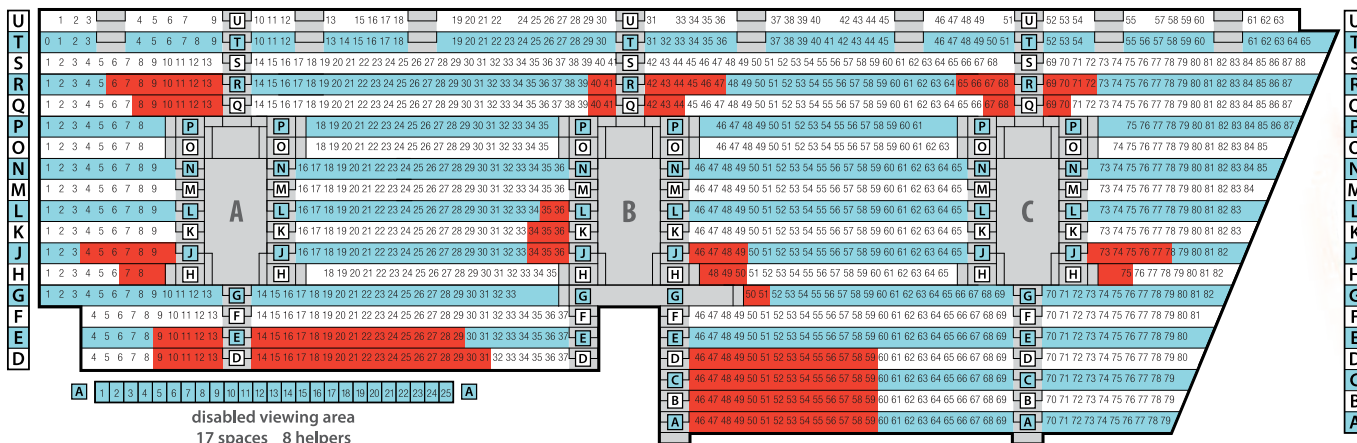
East Stand



Features:

- Open stand on the side of the court facing the umpires chair
- Close to main public catering areas and practice courts
- Public toilets and medical unit located under stand
- Disabled seating located in row D: seats 13-20 & 43-50
- View of scoreboard in south-west corner

West Stand



■ Restricted view seating

West Stand Features:

- Open stand on the side of the court behind the umpires chair
- Shaded from sun rows, rows S-U
- Access is via West Stand concourse
- No 1 Court is located on the west side of the concourse
- Disabled seating is at courtside level
- Nearest entrance and exit via gate 2

No 1 Court: General Plan

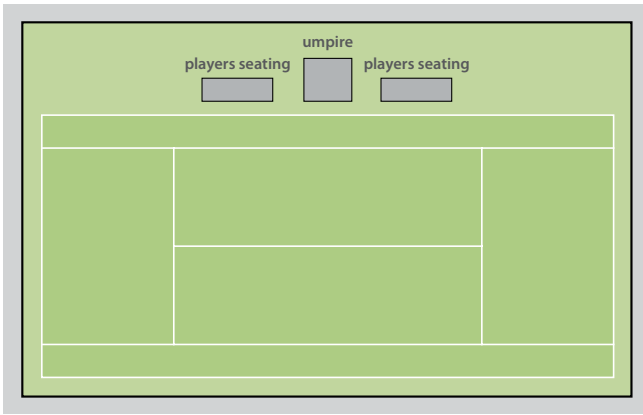
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West Stand

East Stand



A	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
B	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
C	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
D	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1

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Plan not to scale.

Ticket prices

Discounts:

All the ticket categories apply to some, if not all, of the following discounts [please ask your Ticket Factory sales advisors for information]:

- BTM/Group discounts [groups are based on 8 or more customers booking for the same day]
- Child tickets for Centre and number 1 courts plus free access to grounds when accompanied by an adult
- Restricted view seats on Centre Court
- Weekly Centre Court tickets
- Wheelchair and companion/carer access

General:

- Wheelchair users will pay either the full or BTM price with their companion/carer receiving a free ticket when requested at the time of purchase
- Children aged 16 and under are eligible for free admittance to the grounds when accompanied by a paying adult. Child tickets must be requested at the time of purchase
- Access to Centre, Court 1 and grounds will be free of charge on Saturday 15th June
- Please refer to detailed price list at the rear of this leaflet

Tickets on sale:

- Weekly tickets will be on sale via the designated phone line from 9am on Saturday 2nd – midnight Friday 8th February
- Daily tickets for British Tennis Members and previous bookers will be from 9am Saturday 9th – midnight Friday 15th February. Tickets will be available either by phone, online where you can choose your seats, or in person from the Centre Court Building, Devonshire Park. Please see the section titled “Buying your tickets”
- General sale is from 10am on Saturday 16th February

2013 Ticket Prices

Day	Seat	2013 Ticket Prices						
		Full Price	BTM/Groups	Child	Wheelchair	Restricted view full price	Restricted view BTM/Groups	Restricted view child
Date	Category							
Sat 15th June	Centre, Court 1 and Ground Pass	Free	Free	Free	Free	N/A	N/A	N/A
	[Centre and Court 1 unreserved]							
Sun 16th June	Centre, Court 1 and Ground Pass	£18.00	£16.00	£5.00	£18.00	N/A	N/A	N/A
	[Centre reserved, Court 1 unreserved]							
Mon 17th June	Centre Court reserved	£27.00	£25.00	£10.00	£27.00	£20.00	£18.00	£7.00
	Court 1 reserved	£20.00	£18.00	£5.00	£20.00	N/A	N/A	N/A
	Ground Pass	£14.00	£12.00	Free	£14.00	N/A	N/A	N/A
Tue 18th June	Centre Court reserved	£40.00	£38.00	£12.00	£40.00	£25.00	£23.00	£10.00
	Court 1 reserved	£20.00	£18.00	£5.00	£20.00	N/A	N/A	N/A
	Ground Pass	£15.00	£13.00	Free	£14.00	N/A	N/A	N/A
Wed 19th June	Centre Court reserved	£40.00	£38.00	£12.00	£40.00	£25.00	£23.00	£10.00
	Court 1 reserved	£20.00	£18.00	£7.00	£20.00	N/A	N/A	N/A
	Ground Pass	£15.00	£13.00	Free	£14.00	N/A	N/A	N/A
Thur 20th June	Centre Court reserved	£40.00	£38.00	£12.00	£40.00	£25.00	£23.00	£10.00
	Court 1 reserved	£20.00	£18.00	£7.00	£20.00	N/A	N/A	N/A
	Ground Pass	£15.00	£13.00	Free	£14.00	N/A	N/A	N/A
Fri 21st June	Centre Court reserved	£43.00	£41.00	£14.00	£43.00	£27.00	£25.00	£12.00
	Court 1 reserved	£18.00	£16.00	£5.00	£18.00	N/A	N/A	N/A
	Ground Pass	£15.00	£13.00	Free	£14.00	N/A	N/A	N/A
Sat 22nd June	Centre Court reserved	£43.00	£41.00	£14.00	£43.00	£27.00	£25.00	£12.00
	Ground Pass [no matches scheduled]	£5.00	£3.00	Free	£5.00	N/A	N/A	N/A
Weekly	Centre Court reserved [Ground Pass Sat 15th]	£215.00	£205.00	N/A	£215.00	£120.00	£110.00	N/A

2013 Provisional Order of Play

Date	Gates open	Play starts	Provisional Centre and Court 1 match schedule
Saturday 15th June	10.00am	10.30am	1st round Qualifying: Men and Women
Sunday 16th June	10.00am	11.00am	2nd round Qualifying: Men and Women
			1st round Main Draw: Selected Men's matches
Monday 17th June	10.00am	11.00am	3rd round Qualifying: Women
			1st round Main Draw: Men and Women
			Main Draw Doubles: Men and Women
Tuesday 18th June	10.00am	11.00am	1st round Main Draw: Men and Women
			Main Draw Doubles: Men and Women
Wednesday 19th June	10.00am	11.00am	2nd round Main Draw: Men and Women
			Main Draw Doubles: Men and Women
Thursday 20th June	10.00am	11.00am	Quarter-Finals: Men and Women
			Main Draw Doubles: Men and Women
Friday 21st June	10.00am	11.00am	Semi-Finals: Men and Women
			Main Draw Doubles: Mens' Final/Womens Semi-Finals
Saturday 22nd June	10.00am	12.45pm	Singles Finals: Men and Women
			Doubles Final: Women

Note: Match schedules may change and spectators should refer to the daily order of play and the event website.

Venue address

International Tennis Centre
Devonshire Park
College Road
Eastbourne
BN21 4JJ

01323 725500

Directions

Road

The main roads into Eastbourne are the A22 from London, A259 from Hastings and A27 from Brighton.

SAT NAV: BN21 4JJ

Rail

Eastbourne is 80 minutes from London's Victoria Station. The Meads scheduled bus service will operate from the bus precinct close to Eastbourne railway station to Devonshire Park. Up-to-date rail information can be found at www.southernrailway.com

Air

London Gatwick International Airport is 45 minutes by train.

Sea

The channel port of Newhaven is 20 minutes away and Dover, Folkestone and the Channel Tunnel are two hours from Eastbourne.

Car Parking

Car parking is available at the NCP car parks at Ashford Road and Trinity Place, and the Junction Road JCP car park. If you would like to book disabled parking spaces please call the Eastbourne Borough Council events team on: **01323 415442** between 10am-4pm Monday-Friday. Please note that disabled parking is allocated on a first come basis.

For further information about parking available in Eastbourne please go to www.eastbourne.gov.uk/transport/parking

Please note: Eastbourne now operates strict parking restrictions around the town, and the event cannot be held responsible for any fines incurred for illegally parked cars.

Tourist Info & Accommodation

www.visiteastbourne.com

Telephone: 0871 663 0031

(calls charged at 10p/min from BT landlines)

